REQUEST FOR PROPOSALS (RFP)
SANDOVAL COUNTY FIRE AND RESCUE

MEDICAL DIRECTOR SERVICES

RFP# FY21-SCFR-01

Release Date: August 9, 2020
Due Date: August 21, 2020 at 3:00 p.m.
I. INTRODUCTION

A. PURPOSE OF THIS REQUEST FOR PROPOSALS

Sandoval County Board of County Commissioners is requesting sealed bids on behalf of the Sandoval County Fire Department (SCFR) for a qualified individual and/or agency to provide Medical Director Services (NIGP Commodity Code # 91878 and 94874. Responses will be accepted in the Finance Department, Attn: Ms. Trish Greene, Sandoval County Administrative Bldg., 1500 Idalia Road, Bldg. D 2nd floor, P.O. Box 40, Bernalillo, New Mexico up to 3:00 p.m. (Mountain Standard Time) on June 9, 2020. The Sandoval County Board of Commissioners reserves the right to reject any and all responses.

B. SANDOVAL COUNTY FIRE DEPARTMENT BACKGROUND

The Sandoval County Fire Department (SCFR) and its eight (8) fire districts serve the citizens of the unincorporated and tribal areas of Sandoval County. SCFR paramedics are the exclusive providers of Advance Life Support emergency medical transport services in southern Sandoval County including the Town of Bernalillo, Santa Ana Pueblo, Sandia Pueblo, South District, San Felipe Pueblo, I-25 from mile markers 135 to 263 and Highway 550 from mile markers 1 to 17 (Zia Pueblo). SCFR paramedics respond to approximately 2,500 calls annually. SCFR volunteer and career members respond to over 6,000 fire and EMS calls annually.

The following is a current breakdown of SCFR EMS personnel:

- Total First Responders: 33 - Volunteers
- Total EMT-Basics: 1 – Full-time 1 – PRN 55 - Volunteers
- Total EMT-Intermediates: 8 - Full-time 2 - PRN 21 - Volunteers
- Total EMT-Paramedics: 18 - Full-time 7 - PRN 2 - Volunteers
- Total: 138 Licensed EMS Responders

C. SCOPE OF PROCUREMENT

The County requires professional services for a Medical Director who will provide services as an Emergency Medicine physician inside the geographical boundaries of Sandoval County to the citizens and visitors located in the unincorporated areas of the County for the Sandoval County Fire Department.

D. TERM OF CONTRACT

This Request for Proposal is to contract on a yearly basis with the option to renew the contract annually for a maximum of four (4) years upon satisfactory completion of the Scope of Services.

The resulting contract will be a single award.
E. PROCUREMENT MANAGER

1. Sandoval County has assigned a Procurement Manager who is responsible for the conduct of this procurement whose name, address, telephone number and e-mail address are listed below:

   Name: Trish Greene, Senior Procurement Specialist  
   Address: Sandoval County  
           1500 Idalia Road Bldg. D 2nd Floor  
           PO Box 40  
           Bernalillo, NM 87004  
   Telephone: (505) 404-5873  
   Fax: (505) 867-7605  
   Email: tgreene@sandovalcountynm.gov

2. All deliveries of responses via express carrier must be addressed as follows

   Name: Trish Greene, Senior Procurement Specialist  
   Reference RFP Name: Medical Director Services  
   RFP# FY21-SCFR-01  
   Address: Sandoval County  
           1500 Idalia Road Bldg. D  
           PO Box 40  
           Bernalillo, NM 87004

3. Any inquiries or requests regarding this procurement should be submitted, in writing, to the Procurement Manager. Offerors may ONLY contact the Procurement Manager regarding this procurement. Other state employees or Evaluation Committee members do not have the authority to respond on behalf of the SPD. **Protests of the solicitation or award must be delivered by mail to the Protest Manager.** A Protest Manager has been named in this Request for Proposals, pursuant to NMSA 1978, § 13-1-172, ONLY protests delivered directly to the Protest Manager in writing and in a timely fashion will be considered to have been submitted properly and in accordance with statute, rule and this Request for Proposals. Emailed protests will not be considered as properly submitted nor will protests delivered to the Procurement Manager be considered properly submitted.

II. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the schedule, description and conditions governing the procurement.
A. SEQUENCE OF EVENTS

The Procurement Manager will make every effort to adhere to the following schedule:

<table>
<thead>
<tr>
<th>Action</th>
<th>Responsible Party</th>
<th>Due Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Issue RFP</td>
<td>Sandoval County</td>
<td>8-9-2020</td>
</tr>
<tr>
<td>2. Pre-Proposal Conference</td>
<td>Sandoval County</td>
<td>NONE</td>
</tr>
<tr>
<td>3. Return of Acknowledgement of Receipt Form</td>
<td>Potential Offerors</td>
<td>8-12-2020</td>
</tr>
<tr>
<td>4. Deadline to submit Questions</td>
<td>Potential Offerors</td>
<td>8-13-2020 @ 1 p.m.</td>
</tr>
<tr>
<td>5. Response to Written Questions</td>
<td>Procurement Manager</td>
<td>8-14-2020</td>
</tr>
<tr>
<td>6. Submission of Proposal</td>
<td>Potential Offerors</td>
<td>8-21-2020 @ 3:00 p.m.</td>
</tr>
<tr>
<td>7. Proposal Evaluation</td>
<td>Evaluation Committee</td>
<td>TBD</td>
</tr>
<tr>
<td>8. Selection of Finalists</td>
<td>Evaluation Committee</td>
<td>TBD</td>
</tr>
<tr>
<td>9. Contract Awards</td>
<td>Sandoval County</td>
<td>TBD</td>
</tr>
<tr>
<td>10. Protest Deadline</td>
<td></td>
<td>+15 days</td>
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</tbody>
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B. EXPLANATION OF EVENTS

The following paragraphs describe the activities listed in the sequence of events shown in Section II. A., above.

1. Issuance of RFP

This RFP is being issued on behalf of the Sandoval County Fire and Rescue.

2. Acknowledgement of Receipt

Potential Offerors may e-mail, hand deliver, return by facsimile or registered or certified mail the "Acknowledgement of Receipt of Request for Proposals Form" that accompanies this document, APPENDIX A, to have the offeror placed on the procurement distribution list. The form should be signed by an authorized representative of the offeror, dated and returned to the Procurement Manager by 5:00 pm MST or MDT on August 12, 2020.

The procurement distribution list will be used for the distribution of written responses to questions.
3. **Deadline to Submit Written Questions**

Potential Offerors may submit written questions to the Procurement Manager as to the intent or clarity of this RFP until **August 13, 2020** at 1:00 pm Mountain Standard Time/Daylight Time as indicated in the sequence of events. All written questions must be addressed to the Procurement Manager as declared in Section I, Paragraph D. Questions shall be clearly labeled and shall cite the Section(s) in the RFP or other document which form the basis of the question.

4. **Response to Written Questions**

Written responses to written questions will be distributed as indicated in the sequence of events to all potential Offerors whose name appears on the procurement distribution list. An e-mail copy will be sent to all Offeror’s that provide Acknowledgement of Receipt Forms.

5. **Submission of Proposals**

ALL OFFEROR PROPOSALS MUST BE RECEIVED FOR REVIEW AND EVALUATION BY THE PROCUREMENT MANAGER OR DESIGNEE NO LATER THAN 3:00 PM MOUNTAIN STANDARD TIME (MST) ON **August 21, 2020**. Proposals received after this deadline will not be accepted. The date and time of receipt will be recorded on each proposal.

Proposals must be addressed and delivered to the Procurement Manager at the address listed in Section I, Paragraph D2. Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to the Medical Director Services and RFP# FY21-SCFR-01. Proposals submitted by facsimile, or other electronic means will not be accepted.

A public log will be kept of the names of all Offerors that submitted proposals. Pursuant to NMSA 1978, § 13-1-116, the contents of proposals shall not be disclosed to competing potential Offerors during the negotiation process. The negotiation process is deemed to be in effect until the contract is awarded pursuant to this Request for Proposals.

6. **Proposal Evaluation**

An Evaluation Committee will perform the evaluation of proposals. This process will take place as indicated in the sequence of events, depending upon the number of proposals received. During this time, the Procurement Manager may initiate discussions with Offerors who submit responsive or potentially responsive proposals for the purpose of clarifying aspects of the proposals. However, proposals may be accepted and evaluated without such discussion. Discussions SHALL NOT be initiated by the Offerors.
7. **Finalize Contractual Agreements**

Any Contractual agreement(s) resulting from this RFP will be finalized with the most advantageous Offeror(s) as per schedule Section II, A., Sequence of Events or as soon thereafter as possible. This date is subject to change at the discretion of the Sandoval County. In the event mutually agreeable terms cannot be reached with the apparent most advantageous Offeror in the time specified, the County reserves the right to finalize a contractual agreement with the next most advantageous Offeror(s) without undertaking a new procurement process.

8. **Contract Awards**

The contract shall be awarded to the Offeror (or Offerors) whose proposals are most advantageous to Sandoval County and Sandoval County Fire and Rescue, taking into consideration the evaluation factors set forth in this RFP. The most advantageous proposal may or may not have received the most points. The award is subject to appropriate Sandoval County Commission approval.

9. **Protest Deadline**

Any protest by an Offeror must be timely and in conformance with NMSA 1978, § 13-1-172 and applicable procurement regulations. As a Protest Manager has been named in this Request for Proposals, pursuant to NMSA 1978, § 13-1-172, ONLY protests delivered directly to the Protest Manager in writing and in a timely fashion will be considered to have been submitted properly and in accordance with statute, rule and this Request for Proposals. The 15-calendar day protest period shall begin on the day following the award of contracts and will end at 5:00 pm Mountain Standard Time/Daylight Time on the 15th day. Protests must be written and must include the name and address of the protestor and the request for proposal number. It must also contain a statement of the grounds for protest including appropriate supporting exhibits and it must specify the ruling requested from the party listed below. The protest must be delivered to:

Trish Greene, Senior Procurement Specialist  
Sandoval County  
1500 Idalia Road Bldg. D 2nd Floor  
PO Box 40  
Bernalillo, NM 87004

Protests received after the deadline will not be accepted.

**C. GENERAL REQUIREMENTS**

1. **Acceptance of Conditions Governing the Procurement**
Potential Offerors must indicate their acceptance of the Conditions Governing the Procurement section in the letter of transmittal. Submission of a proposal constitutes acceptance of the Evaluation Factors.

2. **Incurring Cost**

Any cost incurred by the potential Offeror in preparation, transmittal, and/or presentation of any proposal or material submitted in response to this RFP shall be borne solely by the Offeror. Any cost incurred by the Offeror for set up and demonstration of the proposed equipment and/or system shall be borne solely by the Offeror.

3. **Prime Contractor Responsibility**

Any contractual agreement that may result from this RFP shall specify that the prime contractor is solely responsible for fulfillment of all requirements of the contractual agreement which may derive from this RFP.

4. **Amended Proposals**

An Offeror may submit an amended proposal before the deadline for receipt of proposals. Such amended proposals must be complete replacements for a previously submitted proposal and must be clearly identified as such in the transmittal letter. The County personnel will not merge, collate, or assemble proposal materials.

5. **Offeror’s Rights to Withdraw Proposal**

Offerors will be allowed to withdraw their proposals at any time prior to the deadline for receipt of proposals. The Offeror must submit a written withdrawal request addressed to the Procurement Manager and signed by the Offeror’s duly authorized representative.

The approval or denial of withdrawal requests received after the deadline for receipt of the proposals is governed by the applicable procurement regulations.

6. **Proposal Offer Firm**

Responses to this RFP, including proposal prices for services, will be considered firm for one hundred twenty (120) days after the due date for receipt of proposals or ninety (90) days after the due date for the receipt of a best and final offer, if the Offeror is invited or required to submit one.

7. **Disclosure of Proposal Contents**

A. Proposals will be kept confidential until negotiations and the award are completed by the County. At that time, all proposals and documents pertaining to the proposals will
be open to the public, except for material that is clearly marked proprietary or confidential. The Procurement Manager will not disclose or make public any pages of a proposal on which the potential Offeror has stamped or imprinted "proprietary" or "confidential" subject to the following requirements:

B. Proprietary or confidential data shall be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the proposal.

C. Confidential data is restricted to:
   1. confidential financial information concerning the Offeror’s organization.
   2. data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, NMSA 1978 § 57-3A-1 to 57-3A-7.
   3. PLEASE NOTE: The price of products offered, or the cost of services proposed shall not be designated as proprietary or confidential information.

8. No Obligation

This RFP in no manner obligates Sandoval County to the use of any Offeror’s services until a valid written contract is awarded and approved by appropriate authorities.

9. Termination

This RFP may be canceled at any time and any and all proposals may be rejected in whole or in part when the agency determines such action to be in the best interest of Sandoval County.

10. Sufficient Appropriation

Any contract awarded as a result of this RFP process may be terminated if sufficient appropriations or authorizations do not exist. Such terminations will be affected by sending written notice to the contractor. The County’s decision as to whether sufficient appropriations and authorizations are available will be accepted by the contractor as final.

11. Legal Review

The County requires that all Offerors agree to be bound by the General Requirements contained in this RFP. Any Offeror’s concerns must be promptly submitted in writing to the attention of the Procurement Manager.

12. Governing Law

This RFP and any agreement with an Offeror which may result from this procurement shall be governed by the laws of the State of New Mexico.
13. Basis for Proposal

Only information supplied, in writing, by Sandoval County through the Procurement Manager or in this RFP should be used as the basis for the preparation of Offeror proposals.

14. Offeror Qualifications

The Evaluation Committee may make such investigations as necessary to determine the ability of the potential Offeror to adhere to the requirements specified within this RFP. The Evaluation Committee will reject the proposal of any potential Offeror who is not a Responsible Offeror or fails to submit a responsive offer as defined in NMSA 1978, § 13-1-83 and 13-1-85.

15. Right to Waive Minor Irregularities

The Evaluation Committee reserves the right to waive minor irregularities. The Evaluation Committee also reserves the right to waive mandatory requirements provided that all of the otherwise responsive proposals failed to meet the same mandatory requirements and the failure to do so does not otherwise materially affect the procurement. This right is at the sole discretion of the Evaluation Committee.

16. Notice of Penalties

The Procurement Code, NMSA 1978, § 13-1-28 through 13-1-199, imposes civil, misdemeanor and felony criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for bribes, gratuities and kickbacks.

17. Right to Publish

Throughout the duration of this procurement process and contract term, Offerors and contractors must secure from the County written approval prior to the release of any information that pertains to the potential work or activities covered by this procurement and/or County contracts deriving from this procurement. Failure to adhere to this requirement may result in disqualification of the Offeror’s proposal or removal from the contract.

18. Ownership of Proposals

All documents submitted in response to the RFP shall become property of the Sandoval County.


19. Confidentiality

Any confidential information provided to, or developed by, the contractor in the performance of the contract resulting from this RFP shall be kept confidential and shall not be made available to any individual or organization by the contractor without the prior written approval of the County.

The Contractor(s) agrees to protect the confidentiality of all confidential information and not to publish or disclose such information to any third party without the procuring County’s written permission.

20. Use of Electronic Versions of this RFP

This RFP is being made available by electronic means. In the event of conflict between a version of the RFP in the Offeror’s possession and the version maintained by the agency, the Offeror acknowledges that the version maintained by the County shall govern.

21. Campaign Contribution Disclosure Form

Offeror must complete, sign, and return the Campaign Contribution Disclosure Form as a part of their proposal. Failure to complete and return the signed unaltered form will result in disqualification.

22. Letter of Transmittal

Offeror’s proposal must be accompanied by the Letter of Transmittal Form which must be completed and signed by an individual person authorized to obligate the company. The letter of transmittal MUST:

1. Identify the submitting business entity.
2. Identify the name, title, telephone, and e-mail address of the person authorized by the Offeror organization to contractually obligate the business entity providing the Offer.
3. Identify the name, title, telephone, and e-mail address of the person authorized to negotiate the contract on behalf of the organization (if different than (2) above).
4. Identify the names, titles, telephone, and e-mail addresses of persons to be contacted for clarification/questions regarding proposal content.
5. Sub-contractor will not be authorized for this procurement.
6. Identify the following with a check mark and signature where required:
   a. Explicitly indicate acceptance of the Conditions Governing the Procurement
   b. Explicitly indicate acceptance of Section VII of this RFP; and
   c. Acknowledge receipt of any and all amendments to this RFP.
7. Be signed by the person identified in para 2 above.
23. Disclosure Regarding Responsibility

A. Any prospective Contractor and any of its Principals who enter into a contract greater than sixty thousand dollars ($60,000.00) with any state agency or local public body for professional services, tangible personal property, services or construction agrees to disclose whether the Contractor, or any principal of the Contractor’s company:

1. is presently debarred, suspended, proposed for debarment, or declared ineligible for award of contract by any federal entity, state agency or local public body,

2. has within a three-year period preceding this offer, been convicted in a criminal matter or had a civil judgment rendered against them for:
   a. the commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state or local) contract or sub-contract,
   b. violation of Federal or state antitrust statutes related to the submission of offers; or
   c. the commission in any federal or state jurisdiction of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violation of Federal criminal tax law, or receiving stolen property,

3. is presently indicted for, or otherwise criminally or civilly charged by any (federal state or local) government entity with the commission of any of the offenses enumerated in paragraph A of this disclosure,

4. has, preceding this offer, been notified of any delinquent Federal or state taxes in an amount that exceeds $3,000.00 of which the liability remains unsatisfied. Taxes are considered delinquent if the following criteria apply.
   a. The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge of the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.
   b. The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.
   c. Have within a three-year period preceding this offer, had one or more contracts terminated for default by any federal or state agency or local public body.)

B. Principal, for the purpose of this disclosure, means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity or related entities.

C. The Contractor shall provide immediate written notice to the State Purchasing Agent or
other party to this Agreement if, at any time during the term of this Agreement, the Contractor learns that the Contractor’s disclosure was at any time erroneous or became erroneous by reason of changed circumstances.

D. A disclosure that any of the items in this requirement exist will not necessarily result in termination of this Agreement. However, the disclosure will be considered in the determination of the Contractor’s responsibility and ability to perform under this Agreement. Failure of the Contractor to furnish a disclosure or provide additional information as requested will render the Offeror nonresponsive.

E. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render, in good faith, the disclosure required by this document. The knowledge and information of a Contractor is not required to exceed that which is the normally possessed by a prudent person in the ordinary course of business dealings.

F. The disclosure requirement provided is a material representation of fact upon which reliance was placed when making an award and is a continuing material representation of the facts during the term of this Agreement. If during the performance of the contract, the Contractor is indicted for or otherwise criminally or civilly charged by any government entity (federal, state or local) with commission of any offenses named in this document the Contractor must provide immediate written notice to the State Contractor knowingly rendered an erroneous disclosure, in addition to other remedies available to the Government, the State Purchasing Agent or Central Purchasing Officer may terminate the involved contract for cause. Still further the State Purchasing Agent or Central Purchasing Officer may suspend or debar the Contractor from eligibility for future solicitations until such time as the matter is resolved to the satisfaction of the State Purchasing Agent or Central Purchasing Officer.

24. **Use by Other Government Agencies**

By submitting a bid, the Bidder indicates that they understand and agree that other local public bodies and state agencies with the State of New Mexico, if allowed by their governing directives, may contact for the goods and services included in this procurement document with the awarded Contractor(s). Contractual engagements accomplished under this provision shall be solely between the awarded Contractor and the contracting government entity with no obligation or liability by Sandoval County.

25. **Electronic Mail Address Required**

A large part of the communication regarding this procurement will be conducted by electronic mail (e-mail). Offer must have a valid e-mail address to receive this correspondence. **E-mail address will be provided on Appendix A which will be submitted in a timely manner.**
26. New Mexico Preferences

To ensure adequate consideration and application of NMSA 1978, § 13-1-21 (as amended). Offerors MUST include a copy of their preference certificate with their proposal. Certificates for preferences must be obtained through the New Mexico Department of Taxation & Revenue: http://www.tax.newmexico.gov/Businesses/in-state-veteran-preference-certification.aspx.

A. New Mexico Business Preference

B. New Mexico Resident Veterans Business Preference

In addition to a copy of the certification, the Offeror should sign and complete the Resident Veterans Preference Certificate form, as provided in this RFP.

An agency shall not award a business both a resident business preference and a resident veteran business preference.

The New Mexico Preferences shall not apply when the expenditures for this RFP includes federal funds.

III. RESPONSE FORMAT AND ORGANIZATION

This section describes the format and organization of the Offeror’s responses. Failure to conform to these guidelines may result in the disqualification of the proposal.

1. NUMBER OF RESPONSES

Offerors shall submit only one proposal in response to this RFP.

2. NUMBER OF COPIES

1. Hard Copy Responses

Offeror’s proposal must be clearly labeled and numbered and indexed as outlined in Section III.C. Proposal Format. Proposals must be submitted as outlined below. The original copy shall be clearly marked as such on the front of the binder. Envelopes, packages or boxes containing the original and the copies must be clearly labeled and submitted in a sealed envelope, package, or box bearing the following information:

Offerors should deliver:

1. Technical Proposals – One (1) ORIGINAL and three (3) HARD COPIES (4 TOTAL).
2. Cost Proposals – One (1) ORIGINAL and three (3) HARD COPIES (4 TOTAL).
3. Please include an electronic copy (flash drive) of the Technical and Cost Proposal.

The original, hard copy information must be identical. In the event of a conflict between versions of the submitted proposal, the Original hard copy shall govern.

Any proposal that does not adhere to the requirements of this Section and Section III.C.1 Response Format and Organization, may be deemed non-responsive and rejected on that basis.

3. PROPOSAL FORMAT

All proposals must be submitted as follows:
Hard copies must be typewritten on standard 8 ½ x 11-inch paper (larger paper is permissible for charts, spreadsheets, etc.) and placed within binders with tabs delineating each section.

Organization of folders/envelopes for hard copy proposals:

1. TECHNICAL PROPOSAL – Binder 1 - Proposal Content and Organization

   Direct reference to pre-prepared or promotional material may be used if referenced and clearly marked. Promotional material should be minimal. The proposal must be organized and indexed in the following format and must contain, at a minimum, all listed items in the sequence indicated. Promotional material should be minimal.

   A. Signed Letter of Transmittal (Appendix C)
   B. Table of Contents
   C. Proposal Summary (Optional)
   D. Response to Contract Terms and Conditions
   E. Offeror’s Additional Terms and Conditions
      1. Response to Specifications
      2. Organizational Experience
      3. Organizational References
      4. Mandatory Specification
      5. Conflict of Interest Affidavit (Appendix E)
      6. Signed Campaign Contribution Form (Appendix B)
      7. New Mexico Preferences (if applicable)
   F. Other Supporting Material (if applicable)
      1. Financial Stability
      2. Proof of Insurance

2. COST PROPOSAL – Binder 2

Please provide the total cost proposal to the County for the Medical Director Services for all the proposed costs, rates or expenses that may occur for conducting the Scope
of Work of this proposal. Separate the costs for any suggested additional services from the cost to perform the services. **PLEASE PROVIDE ALL COSTS IN A SEPARATE SEALED ENVELOPE.**

Within each section of the proposal, Offerors should address the items in the order indicated above. All forms provided in this RFP must be thoroughly completed and included in the appropriate section of the proposal.

The proposal summary may be included by potential Offerors to provide the Evaluation Committee with an overview of the proposal; however, this material will not be used in the evaluation process unless specifically referenced from other portions of the Offeror’s proposal.

**IV. SPECIFICATIONS**

Offerors should respond in the form of a thorough narrative to each specification, unless otherwise instructed. The narratives, including required supporting materials will be evaluated and awarded points accordingly.

**V. DETAILED SCOPE OF WORK**

The County of Sandoval, New Mexico is seeking professional services for a Medical Director for the Sandoval County Fire and Rescue:

A. Provide medical control and medical direction as defined in 7 NMAC 27.3.9 Medical Direction and 18 NMAC 3.14.11D Transportation and Highways Motor Carrier General Provisions Ambulance Services.

B. Provide medical guidance and consultation to the County Manager, SCFR Fire Chief, SCFR Command Staff and SCFR paid and volunteer Emergency Medical Technicians.

C. Act as a Liaison with Department of Health/EMS Bureau, the Bernalillo County Medical Control Board and other Medical Directors within Sandoval County, Bernalillo County, Rio Arriba County and Santa Fe County.

D. Provide continuing education and quality assurance review of Sandoval County Emergency Medical Technicians and First Responders.

E. Assist SCFR Command Staff and District Officers in activities regarding renewal of licensure of Sandoval County EMS Personnel.

F. Establish, review, revise and/or implement system wide protocols for all levels of Emergency Medical Technicians and First Responders. These protocols will include specific protocols for the following:

   a. Transport of uncooperative patients.
   b. Non-transport of patient after EMS contact.
   c. Transport of patients by ground, air and other specialty means; and
   d. Selection of patient destination

G. Cooperate with the NM EMS Licensing Commission and the NM EMS Bureau, a division of the Department of Health, regarding investigation of violations of the EMS ACT Section
24-10B1, et.seq.; and with other state, County and federal agencies that investigate violations of the law.

H. Ensure that all EMS personnel practice only within their level of approved scope of practice through routine retrospective quality assurance practices.

I. Ensure that EMS medical personnel do not practice under the medical direction or protocol of any physician not approved by the employed medical director, with the exception of online medical control during patient encounters.

J. Render the final decision with respect to the medical skills and medication to be used by Sandoval County. The employed medical director may elect to narrow the scope of the employee(s) use of skills and medications from that articulated in NMAC 7.27.2 et.seq.

K. Render the final decision with respect to the practice to individual medical personnel. He has decision making authority to limit, suspend or withdraw medical control with to an individual provider at his discretion.

L. Withdraw medical control immediately from any EMS provider who deems to be a danger to the public. Develop personnel action plans in conjunction with SCFR with SCFR Chief and in consultation with the Sandoval County Human Resources Department.

M. Serve as a resource in the development of medical guidelines for the health and safety of SCFR personnel.

N. Service experience must include:
   a. New Mexico License Physician.
   b. Board Certified Emergency Physician.
   c. Maintain official privileges and affiliations with one or more of hospitals located in the Rio Rancho/Albuquerque area.
   d. Stipulates and certifies that there are no known or suspected conflict of interests such as would adversely affect the Medical Director’s responsibilities to the County.

VI. TECHNICAL SPECIFICATIONS

1. Organizational Experience

   a) Provide a description of all relevant experience as required in the scope of work with state, county or municipal government and/or the private sector. The narrative must thoroughly describe how the Offeror has supplied expertise for similar contracts and must include the extent of their experience, expertise, and knowledge as a Medical Director. All services provided to private sector will also be considered.

2. Organizational References

   Offerors must provide a minimum of three (3) references from similar projects performed for private, state, or local government clients within the last three years.

   The Evaluation Committee may contact any or all references for validation of information submitted. If this step is taken, the Procurement Manager and the Evaluation Committee must all be together on a conference call with the submitted reference so that the
Procurement Manager and all members of the Evaluation Committee receive the same information. Additionally, the Agency reserves the right to consider any and all information available to it.

Offerors shall submit the following Business Reference information as part of Offer:

a) Client name.
b) Project description.
c) Project dates (starting and ending).
d) Technical environment (i.e., Similar background experience performed).
e) Client project manager name, telephone number, fax number and e-mail address.

3. Mandatory Specifications

a) Provide a detailed narrative of your qualifications and your proposed approach to quality assurance, quality improvement, continuing education and the rationale approach underlying that approach.
b) Provide the leadership of your organization and cite accomplishments of individuals who will provide direct oversight of services to be proposed for this contract. Provide resume of each of those individuals with the years of experience and training in Pharmacy Services and copies of all licenses and certificates of those individuals who will be directly involved if contract is awarded. Indicate experience interacting with Fire and/or EMS services.
c) Describe your knowledge and experience in writing how you maintained and updated EMS Medical protocol(s) and submit a copy of your most current EMS Medical Protocol you approved. Describe your knowledge and experience in conducting EMS audits and quality assurance reviews.
d) Provide address and Physician’s primary work location proximity to Sandoval County to be available for meetings and firsthand observation of EMT’s job performance.
e) Provide a brief history and description of the Company, including a copy of the most recent annual report, the size of the business, number of employees, annualized dollars of payroll and number of years in existence.

4. Business Specifications

Financial Stability

Offeror’s must submit copies of the most recent years independently audited financial statements and the most current 10k, as well as financial statements for the proceeding three years if they exist. The submission must include the audit opinion, the balance sheet, statements of income, retained earnings, cash flows and the notes to the financial statements. If independently audited financial statements do not exist, Offeror must state
the reason, and instead submit sufficient information (e.g., D & B report) to enable the Evaluation Committee to assess the financial stability of the Offeror.

**Insurance**

**ALL RESPONDENTS MUST** submit with their proposal, proof of insurance for Professional Liability in the amount of $1,000,000. Proof shall be by submission of copies of current policies or current Certificates of Insurance, including the effective dates of coverage. Sandoval County requires the following provisions awarded by vendor.

- Sandoval County to be named as additional insured or an insured on all required policies,
- Sandoval County shall be provided with an unconditional thirty (30) days advance written notice of cancellation or material change (i.e. no limit on the notice of cancellation) on all policies.
- Prior to the execution of the resulting contract, the Sandoval County Purchasing Office shall be supplied with an original certificate of insurance evidencing the stated requirements. This insurance shall be effective for the contract duration and renewal certificates shall also be supplied upon expiration.

**APPENDIX**

1. **Acknowledge of Receipt Form**

Potential offerors **should** hand deliver or return by facsimile, registered or certified mail or email the “Acknowledgement of Receipt Form” (see APPENDIX A) that accompanies this document to have their organization placed on the procurement distribution list. The form **should** be signed by an authorized representative of the organization and delivered to the Procurement Manager no later than the date specified in the Sequence of Events. The procurement distribution list will be used for the distribution of important information regarding this procurement.

2. **Campaign Contribution Disclosure Form**

The Offeror must complete an unaltered Campaign Contribution Disclosure Form and submit a signed copy with the Offeror’s proposal. This must be accomplished whether or not an applicable contribution has been made. (See APPENDIX B)

3. **Letter of Transmittal Form**

The Offeror’s proposal **must** be accompanied by the Letter of Transmittal Form located in APPENDIX C. The form **must** be completed and must be signed by the person authorized to obligate the company.
4. Resident Business or Resident Veterans Preference

To ensure adequate consideration and application of NMSA 1978, § 13-1-21 (as amended), Offerors must include a copy of their preference certificate in this section. In addition, for resident Veterans Preference, the attached certification Form (APPENDIX D) must accompany any Offer and any business wishing to receive the preference must complete and sign the form.

VII. EVALUATION

A. EVALUATION POINT SUMMARY

The following is a summary of evaluation factors with point values assigned to each. These weighted factors will be used in the evaluation of individual potential Offeror proposals by sub-category.

<table>
<thead>
<tr>
<th>Factors – correspond to section VI</th>
<th>Points Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Director Qualifications</td>
<td>35 points</td>
</tr>
<tr>
<td>Experience and Expertise</td>
<td>25 points</td>
</tr>
<tr>
<td>Approach to Medical Protocols</td>
<td>25 points</td>
</tr>
<tr>
<td>Location and Availability</td>
<td>15 points</td>
</tr>
</tbody>
</table>

POSSIBLE TOTAL MANDATORY POINTS 100 points

POSSIBLE TOTAL COST POINTS 15 points

Lowest Responsive offer Bid

----------------------------------- X Available Award Points

This Offeror’s Bid

GRAND TOTAL POSSIBLE POINTS 115 POINTS

<table>
<thead>
<tr>
<th>Factor</th>
<th>Pass/Fail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Letter of Transmittal</td>
<td></td>
</tr>
<tr>
<td>Signed Campaign Contribution Disclosure Form</td>
<td></td>
</tr>
<tr>
<td>Conflict of Interest Affidavit</td>
<td></td>
</tr>
<tr>
<td>Financial Stability</td>
<td></td>
</tr>
<tr>
<td>Proof of Insurance</td>
<td></td>
</tr>
</tbody>
</table>

New Mexico Preference - Resident Vendor Points
Table 1: Evaluation Point Summary

EVALUATION FACTORS

Points will be awarded based on the thoroughness and clarity of the response of the engagements cited and the perceived validity of the response.

a. Organizational Experience

b. Organizational References

c. Mandatory Specifications

d. Cost

e. Letter of Transmittal
   i. Pass/Fail only. No points assigned.

f. Signed Campaign Contribution Disclosure Form
   i. Pass/Fail only. No points assigned.

g. Conflict of Interest Affidavit Form
   i. Pass/Fail only. No points assigned.

1. New Mexico Preferences

   Percentages will be determined based upon the point-based system outlined in NMSA 1978, § 13-1-21 (as amended).

   A. New Mexico Business Preference
      If the Offeror has provided their Preference Certificate the Preference Points for a New Mexico Business is 5%.

   B. New Mexico Resident Veterans Business Preference
      If the Offeror has provided their Preference Certificate and the Resident Veterans Certification Form the Preference Point are one of the following:
      • 10% for less than $1M (prior year revenue)
      • 8% for more than $1M but less than $5M (prior year revenue)
      • 7% for more than $5M (prior year revenue)

2. Interview

   If an interview is held, the Purchasing Office will distribute questions and instructions to the finalists prior to the scheduled interview. A maximum of 100 points are possible in scoring each interview for this RFP. The Evaluation Committee may, at their discretion,
request additional clarification as to the contents of the RFP submittal from any of the Offeror’s.

**EVALUATION PROCESS**

1. All Offeror proposals will be reviewed for compliance with the requirements and specifications stated within the RFP. Proposals deemed non-responsive will be eliminated from further consideration.

2. The Procurement Manager may contact the Offeror for clarification of the response.

3. The Evaluation Committee may use other sources of to perform the evaluation.

4. Responsive proposals will be evaluated on the factors set forth in the RFP, which have been assigned a point value. The responsible Offerors with the highest scores will be selected as finalist Offerors, based upon the proposals submitted. The responsible Offerors whose proposals are most advantageous to the County taking into consideration the evaluation factors will be recommended for award. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.
APPENDIX A

ACKNOWLEDGEMENT OF RECEIPT FORM
APPENDIX A

REQUEST FOR PROPOSAL

MEDICAL DIRECTOR SERVICES
RFP# FY21-SCFR-01

ACKNOWLEDGEMENT OF RECEIPT FORM

In acknowledgement of receipt of this Request for Proposal the undersigned agrees that s/he has received a complete copy, beginning with the title page and table of contents, and ending with APPENDIX E.

The acknowledgement of receipt should be signed and returned to the Procurement Manager no later than August 12, 2020 by 5:00 pm (Mountain Standard Time). Only potential Offerors who elect to return this form completed with the indicated intention of submitting a proposal will receive copies of all Offeror written questions and the written responses to those questions as well as RFP amendments, if any are issued.

FIRM: _________________________________________________________________

REPRESENTED BY: _______________________________________________________

TITLE: __________________________ PHONE NO.: _________________________

E-MAIL: ________________________ FAX NO.: _____________________________

ADDRESS: _____________________________________________________________

CITY: __________________________ STATE: ________ ZIP CODE: _____________

SIGNATURE: ______________________ DATE: ________________

This name and address will be used for all correspondence related to the Request for Proposal.

Firm does/does not (circle one) intend to respond to this Request for Proposal.

Trish Greene, Senior Procurement Specialist
Sandoval County
1500 Idalia Road Bldg. D, PO Box 40
Bernalillo, NM 87004
Fax: 505-867-7605
E-mail: tgreene@sandovalcountynm.gov
APPENDIX B

CAMPAIGN CONTRIBUTION DISCLOSURE FORM
Campaign Contribution Disclosure Form

Pursuant to NMSA 1978, § 13-1-191.1 (2006), any person seeking to enter into a contract with any state agency or local public body for professional services, a design and build project delivery system, or the design and installation of measures the primary purpose of which is to conserve natural resources must file this form with that state agency or local public body. This form must be filed even if the contract qualifies as a small purchase or a sole source contract. The prospective contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the state or a local public body during the two years prior to the date on which the contractor submits a proposal or, in the case of a sole source or small purchase contract, the two years prior to the date the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor, a family member or a representative of the prospective contractor to the public official exceeds one hundred dollars ($100) over the two year period.

Furthermore, the state agency or local public body shall void an executed contract or cancel a solicitation or proposed award for a proposed contract if: 1) a prospective contractor, a family member of the prospective contractor, or a representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official’s employees during the pendency of the procurement process or 2) a prospective contractor fails to submit a fully completed disclosure statement pursuant to the law.

THIS FORM MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

“Applicable public official” means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

“Campaign Contribution” means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect or expend contributions on that official’s behalf for the purpose of electing the official to either statewide or local office. “Campaign Contribution” includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.
“Family member” means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law.

“Pendency of the procurement process” means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.

“Person” means any corporation, partnership, individual, joint venture, association or any other private legal entity.

“Prospective contractor” means a person who is subject to the competitive sealed proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person qualifies for a sole source or a small purchase contract.

“Representative of a prospective contractor” means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

DISCLOSURE OF CONTRIBUTIONS:

Contribution Made By: __________________________________________

Relation to Prospective Contractor: __________________________________

Name of Applicable Public Official: __________________________________

Date Contribution(s) Made: _________________________________________

Amount(s) of Contribution(s) _______________________________________

Nature of Contribution(s) __________________________________________

Purpose of Contribution(s) _________________________________________

(Attach extra pages if necessary)

_________________________________  ____________________________
Signature                     Date
Title (position)

—OR—

NO CONTRIBUTIONS IN THE AGGREGATE TOTAL OVER ONE HUNDRED DOLLARS ($100) WERE MADE to an applicable public official by me, a family member or representative.

________________________________________  __________________________
Signature                                     Date

________________________________________
Title (Position)
APPENDIX C

LETTER OF TRANSMITTAL FORM
APPENDIX C
Letter of Transmittal Form

RFP#: ____________________________  FED ID# ____________________________

Items #1 to #7 EACH MUST BE COMPLETED IN FULL

1. **Identity (Name) and Mailing Address** of the submitting organization:

   _____________________________________________________________
   _____________________________________________________________

2. For the person authorized by the organization to contractually obligate on behalf of this Offer:

   Name _____________________________________________________
   Title ______________________________________________________
   E-Mail Address _____________________________________________
   Telephone Number __________________________________________

3. For the person authorized by the organization to negotiate on behalf of this Offer:

   Name _____________________________________________________
   Title ______________________________________________________
   E-Mail Address _____________________________________________
   Telephone Number __________________________________________

4. For the person authorized by the organization to clarify/respond to queries regarding this Offer:

   Name _____________________________________________________
   Title ______________________________________________________
   E-Mail Address _____________________________________________
   Telephone Number __________________________________________

5. Use of Sub-Contractors (Select one)
   ____ No sub-contractors will be used in the performance of any resultant contract OR
   ____ The following sub-contractors will be used in the performance of any resultant contract:

   (Attach extra sheets, as needed)

6. Please describe any relationship with any entity (other than Subcontractors listed in (5) above) which will be used in the performance of any resultant contract.

   (Attach extra sheets, as needed)

7. ___ On behalf of the submitting organization named in item #1, above, I accept the Conditions Governing the Procurement
   ___ I concur that submission of our proposal constitutes acceptance of the Evaluation Factors contained in Section V of this RFP.
   ___ I acknowledge receipt of any and all amendments to this RFP.

   _______________________________________________________, 2020
   Authorized Signature and Date (Must be signed by the person identified in item #2, above.)
APPENDIX D

RESIDENT VETERANS CERTIFICATION
New Mexico Preference Resident Veterans Certification

Reminder, a copy of Resident Veterans Preference Certificate MUST be submitted with the proposal in order to ensure adequate consideration and application of NMSA 1978, § 13-1-21 (as amended).  
__________________________________ (NAME OF CONTRACTOR) hereby certifies the following in regard to application of the resident veterans’ preference to this procurement:

Please check one box only

☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is less than $1M allowing me the 10% preference on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than $1M but less than $5M allowing me the 8% preference on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than $5M allowing me the 7% preference on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.

“I agree to submit a report, or reports, to the State Purchasing Division of the General Services Department declaring under penalty of perjury that during the last calendar year starting January 1 and ending on December 31, the following to be true and accurate:

“In conjunction with this procurement and the requirements of this business’ application for a Resident Veteran Business Preference/Resident Veteran Contractor Preference under NMSA 1978, § 13-1-21 or 13-1-22, when awarded a contract which was on the basis of having such veterans preference, I agree to report to the State Purchasing Division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be.

“I understand that knowingly giving false or misleading information on this report constitutes a crime.”

I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.

__________________________________ ______________________________
(Signature of Business Representative)  (Date)

*Must be an authorized signatory for the Business. The representations made in checking the boxes constitutes a material representation by the business that is subject to protest and may result in denial of an award or termination of award of the procurement involved if the statements are proven to be incorrect.
APPENDIX E

CONFLICT OF INTEREST AFFIDAVIT FORM
APPENDIX E

CONFLICT OF INTEREST AFFIDAVIT

STATE OF NEW MEXICO)                     ) ss.
COUNTY OF SANDOVAL)                        

I, ________________________________ (name), being first duly sworn upon my oath, depose and state
the following:

☐ I am a former employee of _____________________________ (name of Department/Agency), having
separated/retired from state employment as of   ______________________ (date).

☐ I am a current employee of ______________________________ (name of Department/Agency), or a
legislator with the state, or the family member (spouse, parent, child, sibling by consanguinity or affinity) of
a current employee or legislator with the state. Being a current employee or legislator or family member of
a current employee or legislator of the state, I hereby certify that I obtained this Agreement pursuant to
Sections 10-16-7 or 10-16-9 NMSA 1978, that is, in accordance with the Procurement Code except that this
Agreement has NOT been awarded via the sole source or small purchase procurement methods.

The Department/Agency and I have entered into an agreement in the amount of $_____________.

Section 10-16-8.A(1) NMSA 1978 of the Governmental Conduct Act does not apply to this Agreement
because I neither sought a contract with the Department/Agency, nor engaged in any official act which
directly resulted in the formation of the Professional Services Agreement while an employee of the
Department/Agency.

To the best of my knowledge, this Agreement was awarded in compliance with all relevant provisions of

FURTHER, AFFIANT SAYETH NOT.

______________________________
NAME

Subscribed and sworn to before me by ________________________________ (name of former employee) this
_____day of ___________________, 20__.  

_________________________
NOTARY PUBLIC

My Commission Expires:

______________________________

☐ Terms of the Conflict of Interest Affidavit are inapplicable.