

Contact: Stephen Montoya PIO Office: 505-867-7640 Cell: 505-382-2753 <u>spmontoya@sandovalcountynm.gov</u>

For immediate release, March 13, 2020

Community Services releases modified list of programs available through April 30th

BERNALILLO - In order to help prevent community spread of COVID-19 the following modifications to Sandoval County Community Services are effective immediately through April 30, 2020 or until noticed otherwise:

Senior Programs and Community Centers:

- Centers will remain open for County staff *only* so that they can continue to provide essential services in a modified way during this temporary period.
- All Center activities scheduled through April 30th will be cancelled until noticed otherwise.
- Home Delivered Meals will continue as usual for enrolled Senior residents.
- Congregate Meal patrons will have the option of picking up "to go" meals from their respective Center or in select situations receiving home delivered meals. Staff at your respective Center will be in touch with you about this temporary service change.
- County-sponsored Food Pantries will continue but with recommended risk prevention modifications of outdoor distribution of pre-packaged "to go" boxes.
- Transportation services for Senior residents will continue for necessary appointments but with not more than two patrons at time in the County vehicle.
- All Senior Volunteer Programs will be cancelled until noticed otherwise.
- In Home services will be modified based upon a Center for Disease Control (CDC) screening tool, and you will be contacted by your case manager to participate in a simple phone questionnaire.
- All enrolled Seniors will continue to receive check-in calls and communications by local staff members whom will ensure that during this *temporary* period we will continue to support you to the best extent possible.

Prevention and Intervention Programs:

• The Old County Courthouse located at 711 Camino Del Pueblo in the Town of Bernalillo and where the County's Prevention and Intervention Programs, select administrative

Extension services, and the District Attorney's Office are based will remain open for *staff* only so that they can continue to provide essential services in a modified way during this temporary period.

- All active clients of the Adult Misdemeanor Compliance Program will be contacted by their respective Compliance Officer about their case-specific reporting modifications during this temporary period.
- All active clients enrolled in Clinical Services will be contacted by their respective Counselor about their case-specific treatment modifications during this temporary period.
- All contracted Youth Providers will be contacted to confirm the temporary suspension of school-based services pending further notice from the Public Education Department, and/or CYFD-approved field based and remote services.
- Permanent Supportive Housing clients will receive remote services in addition to relevant modifications based upon the Center for Disease Control's (CDC) screening tool, and they will be contacted by their case manager to participate in a simple phone questionnaire.
- Administrative Extension Services by NMSU staff may be modified according to NMSU provisions, and patrons can phone 867-2582 for additional details.
- Services provided to members of the public by the District Attorney's Office will be modified to remote and/or field-based provisions and affected patrons may phone 771-7400 for additional details.

Health Commons:

- The Sandoval County Health Commons Facility will remain open for staff *only* so that they can continue to provide essential services in a modified way during this temporary period.
- Health Care Enrollment Specialists will be reaching out remotely to active clients to ensure continued coverage of their public plans.
- Those seeking public enrollments may contact the Community Health Program by phoning 867-2291 for remote enrollment services under presumptive eligibility provisions during this temporary period.
- Affected Presbyterian Medical Services (PMS) clients will be rescheduled and/or redirected to alternate PMS sites as appropriate. For additional details please phone the PMS Family Center at 896-7100.
- Department of Health clients will be contacted by a DOH staff member about modified service provisions during this temporary period and are also encouraged to call their respective practitioner or case manager for additional details.

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