

Addendum # 3
Jail Health Services
RFP# FY18-SCDC-01

Question 1 -Pharmacy License

Does your facility have a state pharmacy or any type of state board of pharmacy-issued clinic license?

The Contractor is required to obtain the state board of pharmacy-issued clinic license.

Question 2 - Stock

How many medications or what percentage of medications are dispensed as stock? **The Sandoval County Detention Center does not have this requested information as it is the contractor's responsibility to maintain the pharmacy stock.**

Do you receive stock in 30-count blister cards? **The Sandoval County Detention Center does not have this requested information as it is the contractor's responsibility to maintain the pharmacy stock.**

Or, is all stock received in manufacturers' bulk bottles? **The Sandoval County Detention Center does not have this requested information as it is the contractor's responsibility to maintain the pharmacy stock.**

Question 3 – Re-packager

Section I.A on page 3 of the RFP states, "The Sandoval County Board of County Commissioners is requesting sealed proposals from qualified agencies that can do business in the State of New Mexico to provide comprehensive healthcare services *consistent with all applicable federal, state and local laws and requirements* [emphasis added] in the most cost effective manner possible to those detained at the Sandoval County Detention Center (SCDC)."

If you currently receive stock in blister cards, which is a common practice in our industry, it is our interpretation of federal requirements that a pharmacy or a wholesaler cannot simply put those medications in a card and label them as stock and still be in full regulatory compliance. A company must be an FDA-Registered Re-packager or use the services of an FDA-Registered Re-packager to legally repackage stock medications into blister cards or into any other packaging that results in a change to the original manufacturer's packaging if those repackaged cards are being sold to your facility. Although bidders' compliance with federal and state regulation is anticipated and should be expected, compliance cannot be fully assured unless written documentation is provided to your evaluation committee at the time of proposal submittal.

- Will you mandate that bidders comply with federal regulations and use an FDA-Registered Re-packager if stock is sold to your facility in packaging (such as blister cards) that is different than the original manufacturer's packaging?

The contractor will be required to follow federal regulations regarding packaging.

- Will you require bidders at the time of proposal submittal to provide evidence such as the FDA Drug Establishment Registration Facility Establishment Identifier of the registered re-packager they are utilizing for these services as proof of FDA registration?

The contractor will be required to follow federal regulations regarding packaging.

- Will a bidder's failure to provide, at the time of proposal submittal, written documentation to prove that they comply with FDA repackaging regulations regarding the selling of stock medications deem that bidder non-compliant and therefore ineligible to receive an award?

The Contractor will be required to follow federal regulations regarding packaging.

- If not, what process will you follow prior to awarding a contract to ensure bidders' compliance with federal and state laws regarding stock repackaging so a contract is not awarded to a bidder that is later discovered unable to comply, which would place your facility at risk for possible fines and disciplinary actions when inspected by regulatory agencies?

The Contractor will be required to follow federal regulations regarding packaging.

Question 4 - Credit

Regarding credit on returned medications, not all pharmacies bidding on, or being considered as a subcontractor for this RFP apply the same safeguards once medications are returned to them. When a pharmacy reclaims medication for future re-dispensing (which is standard within the industry where permitted by law), if each individual bubble of the blister pack is not labeled with the medication's name and strength, lot number, and expiration date, tracking this information for a medication subsequently re-dispensed to your patients (if recalled) would be difficult if not impossible.

- To avert patient safety issues, will you require the pharmacy (as a bidder or subcontractor) to dispense medications in blister card packaging where each individual bubble of the blister card on medications eligible for reclamation is labeled with the medication's name and strength, lot number, expiration date, and manufacturer's name?

The Contractor will be required to follow federal regulations regarding packaging.

- Will a bidder's failure to provide proof of compliance (such as a sample blister card) at the time of proposal submittal deem a bidder who is unable to ensure inmate safety (in the event of a medication recall) as non-responsive and therefore ineligible for an award?

The Contractor will be required to follow federal regulations regarding packaging.

Question 5 - Formulary

Could you please provide your current medication formulary as an addendum so bidders can review it for possible modifications or recommendations? The Sandoval County Detention Center does not have this information.

Is your current pharmacy provider conducting first-line pharmacist reviews on non-formulary medications and providing alternative treatment recommendations to the health service provider's clinicians? **The Pharmacy conducts Inspections on a regular basis.**

Question 6 - Utilization Data

Medication utilization data is extremely important for bidders in determining a final and accurate bid rate in their response to your solicitation. Not providing actual utilization data to all bidders would result in an unfair competitive advantage to your incumbent provider who already has this information. All bidders, not just your incumbent provider, need the information to firmly establish their bid rates more accurately and intelligently and in the best interests of your facility and the taxpayers of Sandoval County.

Our understanding is that utilization information is not considered proprietary and therefore is available without the need for a public records request since public money is used to pay for pharmacy services and medications under the current contract. So no unfair advantage is imparted to your incumbent provider, can you please provide a copy of your February 2018 pharmacy invoice or a utilization report from February 2018 that includes actual pharmacy utilization data (with patient names redacted) as this information is readily available via a report generated by your current pharmacy vendor or health services provider? **Sandoval County Detention Center does not have this information.**

Question 7 - eMAR

Does your facility currently use an electronic prescription order entry and eMAR system that is provided to you by your pharmacy or health services vendor? **Sandoval County Detention Center does not currently use an EMAR system.**

If so, what is the name of the system? **UNIEK**

Question 8 - Electronic Reconciliation

Does your facility currently use a barcode electronic order reconciliation and medication return management system that is provided by your pharmacy or health services vendor? **Sandoval County Detention Center does not use a bar code system.**

Question 9 - EHR/EMR

Does your facility currently use an electronic health record (EHR)/electronic medical record (EMR) system? **The current contractor uses UNIEK.**

If so, is an interface required to connect with the system to transmit prescription orders? **Sandoval County Detention Center does not have this information.**

If so, what is the name of the system? **Sandoval County Detention Center does not have this information.**

If so, could you please provide the name, email address, and phone number for your software account executive so bidders can reach out to discuss system capabilities and interface specifications? **Sandoval County Detention Center does not have this information.**

Question 10 - Additional Questions

Will there be an opportunity to ask more questions, for clarification purposes, in the event responses to submitted questions are unclear? **Yes**