



Job Title:	Detention Officer	Requisition Number:	2K18-3-10
Department:	Detention	Status:	Classified
Revised Date:	03/05/2018	Job Code:	7250
Union Code:	Represented	Handles Confidential Info:	Yes
First Day to Apply:	03/06/2018	FLSA	NE
Last Day to Apply:	Until Filled	Entry Wage:	\$15.00/hourly

New Hires become Represented after successful completion of a one year trial probationary period.

GENERAL PURPOSE: Under general supervision, performs security work in the supervision, care and custody of inmates; performs other / related duties as assigned.

MINIMUM QUALIFICATIONS:

Education and Experience:

- High School Diploma/GED Certificate from an accredited institution.

Required Licenses or Certifications:

- Valid New Mexico Driver's License

Within one (1) year of hire must obtain the following certifications:

- Detention/Corrections Certification in the State of New Mexico.
- CPR/First Aid/AED
- Mental Health First Aid

Other Requirements:

- Must pass a background investigation to include criminal history, employment references, credit history, verification of US citizenship, and pre-employment interview in accordance with Federal Performance-Based Detention Standards (FPBDS) A.9.3.a through e; and Sandoval County Detention Center Standard Operating Procedures (SOP) Part 1/C108, Chapter: Personnel, Subject: Employment Process / Background Investigations, PROCEDURES Pre-Employment, 2. Through 6.
- Must pass a pre-employment drug and alcohol screening (FPBDS A.9.3.f) and Sandoval County Detention Center Standard Operating Procedures (SOP) Part 1/C108, Chapter: Personnel, Subject: Employment Process / Background Investigations, PROCEDURES Pre-Employment, 7.
- Pre-employment physical (FPBDS A.9.4 and 4-ALDF-7B-04)

This position is subject to random alcohol and drug testing in accordance with Sandoval County Personnel Rules and Regulations Article XIII Drug and Alcohol Policy and Testing- Drug Free Workplace; and Sandoval County Detention Center Standard Operating Procedures (SOP) Part 1/C108, Chapter: Personnel, Subject: Employment Process / Background Investigations, PROCEDURES Post-Employment,1.

This position is subject to bi-annual background checks in accordance with Sandoval County Detention Center Standard Operating Procedures (SOP) Part 1/C108, Chapter: Personnel, Subject: Employment Process / Background Investigations, PROCEDURES, Post-Employment, 4.; and FPBDS A.9.6 (periodic).

SUPERVISION RECEIVED AND EXERCISED:

Supervisor varies by position; and does not exercise supervision over lower level staff.

JOB DESCRIPTION

Detention Officer

ESSENTIAL JOB FUNCTIONS: *The following duties **ARE NOT** intended to serve as a comprehensive list of all duties performed by all employees in this classification, only a representative summary of the primary duties and responsibilities. Incumbent(s) may not be required to perform all duties listed and may be required to perform additional, position-specific duties.*

In area of assignment:

- Interacts with and observes inmate behavior on a regular basis; climbs up and down stairs every thirty (30) minutes to perform welfare checks in the pods, check on inmates safety and look for activities or situations that could compromise the safety of officers and/or inmates; conducts strip and/or pat search of inmates when necessary or as protocol requires; looks for contraband items in the pods and cells while conducting the walk through; shows presence in the pods in order to provide safety and protection to inmates and other officers; and responds to other officers in the facility whenever a code is called for help due to a fight or an officer needing assistance.
- Serves meals to inmates, ensuring that every inmate receives a tray and inmates requiring a special diet receive their proper meal tray; collects trays from pods immediately after meal is completed and returns the used trays to the kitchen.
- Escorts inmates from their assigned areas/pods to various locations as needed including medical appointments, personal visits, legal visits, booking for court, medical runs, religious services and Alcoholics Anonymous meetings.
- Performs self-defense tactics and inmate restraint/ take downs, as necessary; utilizes pepper spray, as necessary; evacuates inmates and oneself in an emergency
- Delivers cleaning supplies and equipment to the pods for the pod porters to clean the day rooms and inmates to clean their own cell areas; conducts searches of cells and other facility areas, inspecting for contraband, weapons, and other items that could be harmful to inmate, staff and the visiting public's safety and security; passes out hygiene and commissary to inmates.
- Assists the medical staff in distributing medications to the inmates in the pods, including letting out one inmate at a time and monitoring their movement, providing safety and security to the medical staff; checks to ensure the inmate has swallowed the medication and no pill hoarding is occurring.
- Observes inmates in the pods, on line of sight (LOS), in detox and holding; makes specific notes of distinctive behavior patterns and odd behavior that could signify abnormal or dangerous behavior; ensures continuous monitoring of inmates on line of sight and remains on LOS duty until properly relieved.
- Completes daily activities log sheets including documentation of LOS logs for inmates that are under more intense or constant watch for reasons of medical or suicide watch, as required; maintains restrictive housing logs on inmates that are on lockdown for various reasons and performs welfare checks of those inmates and documents inmate activities such as showers, recreation time, phone usage, and anything that the inmate might do; schedules visitations for the inmates families and friends; and works the visitation post that includes meeting and checking in the general public for an inmate visit.
- Performs booking intake and release procedures; takes pictures; searches inmates' criminal history files; inputs fingerprints into the Live-scan machine
- Operates the master control panel and pod control boards; opens the cell doors and doors into the pods for the floor officer; monitors the floor officer as they conduct the pod checks and serves as second set of eyes for the safety and back up of the officer; answers the telephones in the control room and makes legal calls and bond calls for the inmates as needed; and delivers and receives information from other control rooms.
- Completes a variety of paperwork including booking intake files, booking release paperwork, and processing of court paperwork ensuring that booking files are completed; conducts facility headcounts, completes facility paperwork including daily logs, shakedown reports, pipe chase forms, hairclipper checklist, cleanup checklist, incident reports, inmate disciplinary reports, control room log book and checklist, and staff communication forms.
- Shift work. Performs work on any assigned shift during weekdays, weekends, and holidays.
- Works mandatory overtime as necessary to maintain operational staffing requirements
- Performs other / related detention duties as assigned.

JOB DESCRIPTION

Detention Officer

Required Knowledge of:

- Basic correctional facility operations, rules and regulations pertaining to officers and inmates.
- Methods and techniques used in enforcing discipline over persons under restraint.
- Defense and restraint tactics.
- Standard housekeeping practices.
- Safe work practices, occupational hazards, and safety precautions.
- Search, transportation, and restraint procedures.
- Suicide prevention and handling of suicidal inmates.
- Report preparation and record keeping.
- Provisions of federal, state, and local legislation pertaining to correctional/detention services; and New Mexico State Statutes, Standards of the American Correctional Association (ACA), and Standards of the American Jail Association (AJA).
- Provisions of the Prison Rape Elimination Act (PREA) Standards.
- A variety of software packages relevant to the department and assigned work.
- Effective communication principles and practices including oral and written communication.
- Modern office procedures, methods, and equipment including computers, computer applications such as word processing, spreadsheets, and statistical databases.
- Proper English usage, spelling, grammar, and punctuation.
- Principles of business letter writing.

Required Skill in:

- Applying correctional center principles, practices, methods, and techniques.
- Provisions of federal, state, and local legislation pertaining to correctional/detention services; and New Mexico State Statutes, Standards of the American Correctional Association (ACA), and Standards of the American Jail Association (AJA).
- Applying the provisions of, and ensuring compliance with federal, state, and local legislation pertaining to correctional/detention services; New Mexico State Statutes, Standards of the American Correctional Association (ACA), and Standards of the American Jail Association (AJA) and Prison Rape Elimination Act (PREA) Standards
- Applying safety standards and practices for staff, inmates and visitors.
- Obtaining information via interviews and interrogations; and analyzing situations, detecting problems and gathering factual information to effectively obtain and communicate information needed to ensure inmate and officer safety.
- Communicating with individuals in various emotional states, from various backgrounds, and with different educational backgrounds and mental capacities.
- Maintaining a neutral attitude toward all inmates regardless of the reason for their incarceration.
- Remaining alert and responding to emergencies or stressful situations calmly, quickly and decisively.
- Maintaining accurate and complete records; preparing clear, comprehensive, and accurate reports.
- Working safely with equipment, tools, and materials required in area of assignment.
- Communicating effectively verbally and in writing; and following written and verbal instructions.
- Establishing and maintaining effective working relationships with employees, other agencies, and the public, including meeting and dealing tactfully with the public.
- Utilizing personal computer software programs and other relevant software affecting assigned work.

Physical Demands / Work Environment:

- Work is performed in a standard office/detention center environment.
- Essential and supplemental functions require maintaining physical condition necessary for sitting, walking or standing for prolonged periods of time; stooping, and lifting items of approximately 50 pounds or less; running a minimum of one half mile to respond to calls for assistance; performing self-defense tactics and inmate take downs, as necessary; utilizing pepper spray, as necessary; evacuating inmates and oneself in an emergency.

JOB DESCRIPTION

Detention Officer

- Work requires climbing up and down stairs to cell blocks every thirty (30) minutes to perform welfare checks in the pods; check on inmate safety and look for activities, contraband or situations that could compromise the safety of officers and/or inmates; and/or to respond to emergencies.
- Work requires visual and hearing acuity sufficient to perform essential and supplemental duties and to safely interact with inmates.
- Work frequently involves periods of time viewing a computer monitor and operating a keyboard or control panel.
- Work regularly requires speaking, hearing and utilizing a phone, calculator, cell phone, radio, copier or fax machine.
- May be exposed to potential physical harm and/or infectious disease when dealing with aggressive or violent inmates, or inmates with medical and mental health issues.
- May handle first aid equipment, an automatic external defibrillator (AED) or oxygen, when necessary.
- Occasionally may be exposed to chemicals used for cleaning.
- Occasionally may be exposed to OC (pepper) spray utilized as a defensive tactic.
- Operates a County vehicle as necessary to attend meetings, training and perform related job duties.
- Shift work. Work is performed on any assigned shift during weekdays, weekends, and holidays.
- Mandatory Overtime work may be required on a frequent basis.

I _____(Print Name) have reviewed the above job description and understand that the Essential Duties describe only the general nature, level, and type of work performed by the incumbent(s) assigned to this classification and are not intended to be an exhaustive list of all responsibilities, demands, and skills required of personnel so classified. I understand the demands and expectations of the position as described above and to the best of my knowledge believe that I can perform these duties with or without reasonable accommodation.

Job descriptions are not intended to and do not imply or create any employment, compensation, or contract rights to any person or persons. Management reserves the right to add, delete, or modify any and/or all provisions of this description at any time as needed without notice. This job description supersedes earlier versions.

Employee Signature

Date