

SANDOVAL COUNTY COLLABORATION SUMMIT Final Report



October 20, 2015



PO Box 44911
Rio Rancho, NM 87174-4911
Office: (505) 930-0446
<http://www.en-frente.com>

Table of Contents

Introduction	3
Facilitator Reports	
Community Health & Senior Services	5
Criminal Justice & Public Safety	8
Economic Development	9
Infrastructure	11
Transportation	13
Survey Results	15
Observations	17
Facilitator Bio's	19
Media Coverage	Addendum 1
Attendees	Addendum 2

INTRODUCTION

Background Information

In response to Sandoval County Commissioners requests for various individual meetings with different communities to discuss issues on common topics, County Manager Phil Rios decided it was time to bring all the communities in Sandoval County together to begin such a discussion. With input from County Commissioner Glenn Walters, along with other commissioners, the Sandoval County Collaboration Summit was formed, the first of its kind, to collect information, perspective and priorities from the diverse populations of Sandoval County.

All the *elected* officials of each of the communities and the governors, lieutenant governors and other tribal officials of the Native American pueblos, the Navajo Nation and Jicarilla Apache Tribe in Sandoval County, along with Sandoval County legislators and the New Mexico Congressional Delegation were invited to participate in The Summit. Many supporting agencies were invited including Army Corps of Engineers, Mid-Region Council of Governments, U.S. Department of Agriculture Rural Development, New Mexico Association of Counties, Bureau of Indian Affairs, Southern Pueblos Agency, Bureau of Land Management and Small Business Development Center. Also included were community organizations such as Rio Rancho Regional Chamber of Commerce and Sandoval Economic Alliance.

Sandoval County is one of the nation's most geographically and culturally diverse areas. The languages and traditions are as varied as the music and dance of the collective cultures. Native American Pueblos include Cochiti, Jemez, San Felipe, Sandia, Santa Ana, Santo Domingo and Zia. The Native American Nations include Jicarilla Apache and Navajo including Navajo Chapters of Counselor, Ojo Encino and Torreon / Star Lake. Sandoval County also includes the City of Rio Rancho, Town of Bernalillo, Town of Cochiti Lake, Village of Corrales, Village of Cuba, Village of Jemez Springs, Village of San Ysidro and the 13th Judicial Court.

Following discussions with the Sandoval County commissioners, interviews with elected officials and community support groups, topics were identified to be of high importance to the community and appropriate for discussion during The Summit. Five topics were selected for discussion. They are as follows:

- Community Health & Senior Services
- Criminal Justice & Safety
- Economic Development
- Infrastructure
- Transportation

Adhering to Sandoval County procurement regulations, County Manager Phillip Rios selected EnFrente, Inc. to facilitate The Summit. The Summit was held on Wednesday, October 14, 2015, at Club Rio Rancho. Approximately 95 people participated in the event, which are identified above. An agenda, which is presented below, along with other materials was distributed to all participants during registration.

SANDOVAL COUNTY COLLABORATION SUMMIT

AGENDA

- | | |
|----------------------|--|
| 9:30 – 9:55 | Registration and Refreshments |
| 10:00 – 10:15 | Welcome, introductions & instructions
Rockford (Rocky) Hayes |
| 10:15 – 11:30 | Breakout Sessions with EnFrente |
| Break | |
| 11:45 – 12:15 | Report out to Congressional Delegation by
EnFrente |
| 12:20 – 1:15 | Working Lunch – Community Comments and
Questions |
| 1:15 – 1:30 | Closing Remarks
Congressman Ben Ray Lujan
Sandoval County Commission Chairman
Darryl Madalena |

At the conclusion of the Breakout Sessions, EnFrente facilitators transitioned to the Report Out portion of the Agenda. Each facilitator summarized their group's work and presented its top three priorities. In addition, each facilitator prepared a report to be included in the Final Report. Those reports are presented below:

FACILITATOR REPORTS (in alphabetical order)

Community Health Services & Senior Services

Linda Jackson, Facilitator

Present: 17 invited participants; 2 community members

SUMMARY: Nine interest areas were identified

- Accessibility to services (physical accessibility and fill gaps in service)
- Comprehensive Social and Economic Support Services Network
- Direct service to senior citizens
- Education and information
- Health and Safety for Individuals
- Healthcare
- Housing
- Local Mental Health Services
- Strategic Planning Opportunities

Three interest areas were voted on as priorities by the group

- 1) Comprehensive Social and Economic Support Services Network (11 votes)
- 2) Local Mental Health Services (11 votes)
- 3) Direct service to senior citizens (10 votes)

DETAIL OF DISCUSSION:

Three "rounds" of discussion was facilitated. Each group member submitted one sticky note per round and was allocated one minute to discuss and elaborate upon each submittal. As the notes were submitted and the discussion evolved, nine subject areas emerged, which are identified above. Following are specific submittals for each subject area (in alphabetical order):

Accessibility to services (6)

- Increased access to Transportation through communication (advertisement and networking)
- Road improvement in northern Sandoval County
- Economic development to fund increase in services
- Behavioral Health
 - Access to providers & service (shortage)
 - Coordinate care
 - Develop regionalized system of care
 - Develop prevention system
 - Engage the community

Comprehensive Social and Economic Support Services Network (11)

- Develop comprehensive resource directory for all health and human services in Sandoval County
- Connect local businesses to network via mentorship opportunities
- Identify gaps in services and develop funding to fill those gaps to create and support a network and / or continuum of care
 - Pre-trial services
 - Staff and information to meet referral needs
 - Foreclosure and mediation information and referral program
 - Referral system for chronic health recipients to include followup by first responders
 - Transparency and openness to ensure accessibility and development of comprehensive network
 - Include support for veterans in Indian Health Services
 - Increase funding for Indian Health Services
 - Financial planning assistance as a resource to network

Direct service to senior citizens (10)

- Increase local bed availability for behavioral and physical health needs
- Increase access to senior support services and benefits through improved information and increase in care opportunities
- Implement and develop Care Corp Act (refer to Americorps as model)
- Address food insecurity issues
- Develop and open adult senior center in native country
- Comprehensive update of Older Americans Act to meet needs of today's seniors
- Develop resources for respite for in-home care providers
- Develop cross-generational facilities and programs to engage and connect citizens of all ages
- Improve communication and accessibility to support services for seniors
- Provide Meals on Wheels to rural areas on weekends
 - Develop and ensure delivery and availability of regular meal program

Education and information (1)

- Work with higher education to develop network to engage public and private schools in workforce development, focusing on social work
- Develop community awareness plan to help overcome stigma of mental illness
- Create health care careers / education pipeline, beginning in middle school
- Create mentorship program in support of health care careers / education pipeline

Health and Safety for Individuals (3)

- Develop information and resource system for first responders so they can immediately identify resources for individuals in crisis (i.e., beds, crisis intervention staff)
- Detoxification services for EMS and law enforcement for non-criminal individuals
- Health services from Sandoval County to have outreach in northern part of county

Healthcare (0)

- Improvement to in-home health care options and resources
- Identify ways for EMTs to be involved in community medicine

Housing (1)

- Housing for those dealing with behavioral health issues; veterans, families, seniors

Local Mental Health Services (11)

- Increased mental health services, specifically in-patient beds for adults and adolescent patients
- Address behavioral health needs in a collaborative approach – engaging all providers
- Increase wrap-around mental health and prevention services for youth and adults
 - Coordination of mental health services, providers and information
 - Effective use of existing laws and structures
 - Reduce stigma
 - Need better methods of identifying those who need treatment and getting those individuals to get and stay on their medication

Strategic Planning Opportunities (2)

- Realignment of health and human services funding to meet community needs
- Engage community to help accurately identify and define community needs

Criminal Justice & Public Safety

Dawn Reed, Facilitator

Behavioral Health – 10 votes – Priority #1

- Mental health: help family members that get abused by other family member that are mentally ill
- Behavioral health
- Permitted coordination between entities providing service to behavior health patients
- Mental health infrastructure in communities
- Mental health resources
- Mental health: many that commit crime aren't diagnosed until crime is committed
- Mental health services and for the homeless
- Mentally ill housed in detention centers

Funding for Public Safety – 6 votes – Priority #2

- Public safety funding inadequate
- Funding program that supports public safety
- Available law enforcement, EAMS
- Training mandates under statues with no expiration dates
- Radio Communications
- Radio communications, county-wide
- Unfunded legislative mandates

Crime Prevention – 5 votes – Priority #3 tie

- Community teamwork and neighborhood watch
- Increasing citizen engagement in neighborhood activities/crime prevention
- Law enforcement presence on rural back roads
- Major change: Crime. Turnover. In and out. Bonds – made harder to get

Repeat Offenders – 5 votes – Priority #3 tie

- Repeat criminal offenders not getting jail time

Juveniles – 5 votes – Priority #3 tie

- Truancy
- Allocating resources for early intervention and tracking of juvenile criminals
- Crime prevention begins with education and school to prison pipeline

PERA – 2 votes

- Prohibition for retired law enforcement staff from returning to work with retirement pay
- PERA rules for retired public safety officials
- Public safety manpower shortages related to PERA restrictions

Information sharing – 2 votes

- Inter-agency deputization
- Information shared between the sheriff's office and tribal members going through the court system

No Votes:

Facilities

- Needed for: law enforcement, detention, mental ill treatment, judiciary
- County facilities
- Judicial/fire/law enforcement facilities

Poverty

- Poverty to reduce crime
- Housing for homeless

Transportation of Suspects

Appropriate Post-Incarceration Release Services

Law Enforcement at Cochiti Lake

Facilitate Religious Resources

Jurisdiction Training

Substance Abuse and a Unified Response to It

Pre-Hospital Transport Units and Utilization of Those Units

Economic Development

Dr. Diego Gallegos, Facilitator

The Economic Development group consisted of approximately 25 individuals who identified many issues. These issues were organized around 8 themes. Below are listed the 8 themes and the issues that were identified under each theme. The themes are listed in ranked order from those receiving the most votes to the least. The number of votes are also presented after each theme:

Workforce Agility- 11 votes – Priority #1

- Business Development opportunities
- Job creation
- Basic education – math, writing, post high school
- Diverse education offerings
- Workforce development
- Training and management development
- Expert support center for start ups
- Technical assistance in rural area- "local" champion
- Communication and collaborative efforts focused on youth

Collaboration – 6 votes – Priority #2

- Focus on unique proposition
- Statewide collaborative – working together instead of in “silos”
- Intergovernment and department processes are not efficient/not expected
- Planned growth- plan before development
- Network with Business

Regulatory Hurdles – 5 votes – Priority #3

- Identify regulatory hurdles
- (Create) Favorable regulatory environment
- Regulatory burden on small business
- Streamline/reduce regulations

Technology (infrastructure) and Infrastructure (in general) – 4 votes

- Broadband, fiber, other
- Roads, networks, utilities
- Rail service to Rio Rancho, Sandoval County

Sustainability – 3 votes

- Quality of life
 - Investments in planning, public education, marketing
 - Attract world class companies
- Diversification
- Declining population/Aging

Access to \$ Capital – 3 votes

- Expanding community banks use of loan guarantees to increase capital to businesses
- High cost of business access to capital
- Incentives

Entrepreneurial – 1 vote

- Business succession

Communication – 0 votes

- Communication
- Information

Infrastructure

Mike Silva, Facilitator

The Infrastructure Breakout Group was one of five breakout groups. The selection of participants for all breakout groups was distributed by the Registration Process to ensure there was equal number of participants at each of the five group tables. In the Infrastructure Group there were 18 participants and one member of the general public at the table. The participants included a representative of Senator Tom Udall's Office, NM State House Representative, NM State Senate, the mayors of City of Rio Rancho, Town of Bernalillo, Mayor Pro Tem from the Village of Corrales, Governor Jemez Pueblo, Lt. Governor Zia Pueblo, County Commissioner, Council Delegate from Navajo Ojo Encino Chapter, Planner from Navajo Torreon/Star Lake Chapter, Public Works Director from Cochiti Pueblo, BIA Southern Pueblos Agency, US Army Corps of Engineers, Bureau of Land Management, Capital Improvement Director, Village Trustee, Assembly Member and general public. This was a very diverse and engaged group.

The following were the results of the Issue Identification Phase of the Breakout:

SUMMARY:

Nine interest areas were identified, by order of vote ranking:

1. Roads
2. Funding for Infrastructure Projects
3. Interagency Cooperation
4. Water and Waste Water
5. Maintenance
6. Economic Development
7. Flooding
8. Broadband
9. Emergency Management Services

Three interest areas were voted upon by the group:

1. Roads (Priority #1 - 9 votes)
2. Funding for Infrastructure Projects (Priority #2 – 7 votes- tie)
3. Interagency Cooperation (Priority #2 – 7 votes – tie)

ROADS (9 votes PRIORITY #1)

- Access to Interstate from I-25 to I-40
- Paseo del Volcan
- River Crossing
- State Highway 4 By-pass of Jemez Pueblo
- Bridge at SP85 in Cochiti Pueblo (washed out due to flood)
- Improvements to Corrales Road
- Paseo de Corrales Road
- Trespass onto Pueblo villages from State Roads (be mindful to avoid)

FUNDING FOR INFRASTRUCTURE PROJECTS – ROADS & WATER

WASTE-WATER (7 votes PRIORITY #2 tie)

- Roadway SP 85 in particular and all Reservation Roads in General
- Federal Highway & State Highway Transportation for \$
- Local and State Financing for Infrastructure for roads, water, and waste water projects. Where one ends and the other starts.
- Consistent funding to support infrastructure improvements
- Federal support capabilities?
- Leveraged funding, equal assessment across county through continued collaboration
- Uniformity in application for funds access and potential funders
- Cost of state / federal intersection on leveraged (sources) subsidies
- FEMA Grants – prep assistance at State or Regional Agency
- USDA Funding – money, money, money (NM continues to lead nation on returned USDA funds- why?)
- Local financing for local road needs

INTERAGENCY COOPERATION (7 votes PRIORITY #2 tie)

- NM 550 / Regional approach to transportation – impact of regional roadways and planning various communities
- Greater cooperation between jurisdictions MRGCD – trails/paths/storm water
- Cooperation OSE NMED
- Consolidation of ROW Information for roads
- Contracting for Quality – Local input, local/shared monitoring
- Concern with MRGCD ditches, acequias, are also used for recreation
- “Smart” ranking of infrastructure projects
- Transportation planning after management plan in Sandoval County

WATER / WASTE WATER (6 Votes)

- Water / Waste water investments
- Sewer main replacement
- Water, water, water – Regional water plans, possibility of new paradigm for water systems
- Connect to water system for fire suppression
- Extend our waste water services

MAINTENANCE (6 Votes)

- State Road's – road maintenance
- Snow removal
- Roadside mowing
- Sign replacement
- Maintenance of County Roads in Sandoval County
- Increased monitoring and maintenance of roads in resource development areas
- Maintaining infrastructure
- Development of local Public Works Departments

ECONOMIC DEVELOPMENT (3 votes)

- Roadway impact on Economic Development
- Re-think Economic Development – micro economies in local communities increase workforce – rebuild innovative communities

FLOODING (3 votes)

- San Francisco Dam – Pueblo of San Felipe (flooding)
- Flood Control
- Funding Source Collaboration

BROADBAND (1 vote)

- Broadband in all communities in Sandoval County

EMS (0 votes)

- Pueblo of Jemez – Service large part of Sandoval County with little funding from County

Transportation

Teresa Archuleta, Facilitator

UPGRADING INFRASTRUCTURE AND MAINTENANCE OF ROADS Priority #1 – 11 votes

- County roads = on road maintenance for the transportation on rural areas
- Highway 550 from I-25 to 528---Building new highway
- An alternative to Asphalt
- Paseo de Volcan extension to I-25 – I-40
- Water
- Road Maintenance
- Rebuilding of main arteries/roads
- County/School Bus Routes, Navajo Nation, Torreon; BIA, State, County Roads

MEDICAL SERVICES Priority 2 – 8 votes:

- Van on demand for seniors unable to drive to hospitals/doctors
- Transportation for seniors for medical care and food
- Rural Address
- Rural Transportation – medical and commute
- Rio Metro Bus = Sandoval County, Bernalillo County; Medical Appointments
- Paratransit Services – Sun Van accessible in southern Rio Rancho

PUBLIC SAFETY AND FIXED ROUTE SERVICES Priority 3 – 6 votes each (tie):

- **PUBLIC SAFETY –**
 - Enforcement – NM DOT; We support Cuba Rio Rancho, Albuquerque, Farmington
 - Over weight trucks on county road
 - Public Safety = on Highway 550
 - Signs and Weight Limits; San Luis Rd 928 to 550-Tigrgrant
- **FIXED ROUTE SERVICES**
 - Public Transportation; Fixed Route Service in Urban Communities – Rio Rancho, Bernalillo, Corrales Areas
 - Utilizing Rio Metro; transit funding
 - Expansion of Rio Metro; Regional/Transit District Transit Services - -Need Funding; Need Community Support; Expand Service Plan
 - Neighborhood Roads joint funding
 - Residential Road; State and NM DOT COOP Funding; headaches
 - Identification of one or two specific transportation projects that are eligible for federal grant funding. In order to secure federal funding you need specific request(s); Regional projects best
 - County Inventorial Bridge; MOA NM Transportation and Sandoval County Roads
 - County provide more service in the rural area – funding!!

RIDE/SHARE – 5 votes

- Connectivity
- Citizen Access by rural areas
- Bus Routes
- Expand Bus System – UNM
- More Ride/Share programs

OTHER – 0 votes

- Flying Cars
- Broad Band = Internet Service in rural areas

SURVEY RESULTS

A Survey of Participants was conducted. Following are the results of the Survey:

The total number of respondents who filled out survey was 25 of the 83 in attendance or 30.1%.

1. How meaningful did you find this Collaboration Summit?
 - Not meaningful = 0
 - Somewhat meaningful = 4 (16%)
 - Meaningful = 12 (48%)
 - Very Meaningful = 9 (36%)
 - No Opinion = 0

2. The topics addressed during this Collaboration Summit were?
 - Right Ones = 15 (60%)
 - About Right = 9 (36%)
 - Too Narrow = 1 (4%)

3. I would attend the next Sandoval County Collaboration Summit
 - No = 0
 - Maybe = 0
 - Yes = 23 (92%)
 - Undecided = 2 (8%)

Survey Comments:

- Form "work groups" to continue work
- Breakout Session – Part A identify issues and Part B solution
- Now that we have an overview of the common areas of concern. What are the next steps? These need to be established to help us move forward together in a collaborative effort to strategize solutions and develop a plan of implementation once those solutions are brought to the table.
- Great meeting! Well coordinated – John Black
- Expand into discussion on solutions to identified concerns. This was a great opportunity for representatives from various aspects of government to get to know each other.
- The Sandoval County Commissioners should obtain collaboration summit in various County communities, towns, village, areas for more citizens concern to comments
- Next summit should allow for additional topics because of the constant change in priorities. Next summit should address progress and challenges in moving forward on the priorities. Progress has to be made on priorities to get attendees.
- Hard to get actionable ideas out of a short summit. Next steps key to the success of this summit. Great job in putting it together and thank you for such a comprehensive group.

- Would allow participants to leave from one topic area to another topic area. Great job having comments short and concise.
- Allow a little more time. Separate the breakout groups further apart – it was difficult to hear some of the conversation.
- Timing and presentation was short.
- More time in roundtables to discuss needs/priorities but also connect to resources.
- Aside from distributing reports, it would be helpful to follow up with potential solutions. Maybe solicit solutions in writing in response to the report.
- This would be a lot of time (added) to the event, but it would be nice if every participant could spend a little time with every topic.
- Give a time frame when you do the summary. The room location was noisy. Transportation “Red Dot” had a lot of men. All of these issues were tied to an informed population; we need college & high school students here. They should be on the program, they are the future.

Observations

During the Facilitator Debrief, it was observed that each group had findings in common. Those findings are presented below in the format used by the facilitators.

There was a linkage between Infrastructure and Transportation. For example:

ROADS in Infrastructure Table Priority #1 – 9 votes

- Access to Interstate from I-25 to I-40
- Paseo del Volcan
- River Crossing
- State Highway 4 By-pass of Jemez Pueblo
- Bridge at SP85 in Cochiti Pueblo (washed out due to flood)
- Improvements to Corrales Road
- Paseo de Corrales Road
- Trespass onto Pueblo villages from State Roads (be mindful to avoid)

UPGRADING INFRASTRUCTURE AND MAINTENANCE OF ROADS In Transportation Table Priority #1 – 11 votes

- County roads = on road maintenance for the transportation on rural areas
- Highway 550 from I-25 to 528---Building new highway
- An alternative to Asphalt
- Paseo de Volcan extension to I-25 – I-40
- Water
- Road Maintenance
- Rebuilding of main arteries/roads
- County/School Bus Routes, Navajo Nation, Torreon; BIA, State, County Roads

Another example of commonalities was between Economic Development and Infrastructure. Collaboration and Interagency Cooperation were similar topics that received high ranking.

Collaboration in Economic Development Table– 6 votes – Priority #2

- Focus on unique proposition
- Statewide collaborative – working together instead of in “silos”
- Intergovernment and department processes are not efficient/not expected
- Planned growth- plan before development
- Network with Business

INTERAGENCY COOPERATION in Infrastructure Table (7 votes PRIORITY #2 tie)

- NM 550 / Regional approach to transportation – impact of regional roadways and planning various communities
- Greater cooperation between jurisdictions MRGCD – trails/paths/storm water

- Cooperation OSE NMED
- Consolidation of ROW Information for roads
- Contracting for Quality – Local input, local/shared monitoring
- Concern with MRGCD ditches, acequias, are also used for recreation
- “Smart” ranking of infrastructure projects
- Transportation planning after management plan in Sandoval County

Yet another example is that Mental Health Services was the highest ranked topic in both the Community Health & Senior Service as well as the Criminal Justice & Public Safety

Local Mental Health Services in Community Health & Senior Services Table (11) #1 Priority

- Increased mental health services, specifically in-patient beds for adults and adolescent patients
- Address behavioral health needs in a collaborative approach – engaging all providers
- Increase wrap-around mental health and prevention services for youth and adults
 - Coordination of mental health services, providers and information
 - Effective use of existing laws and structures
 - Reduce stigma
 - Need better methods of identifying those who need treatment and getting those individuals to get and stay on their medication

Behavioral Health in Criminal Justice & Public Safety– 10 votes – Priority #1

- Mental health: help family members that get abused by other family member that are mentally ill
- Behavioral health
- Permitted coordination between entities providing service to behavior health patients
- Mental health infrastructure in communities
- Mental health resources
- Mental health: many that commit crime aren’t diagnosed until crime is committed
- Mental health services and for the homeless
- Mentally ill housed in detention centers

These commonalities can provide a solid starting point for moving forward with next steps in continuing conversations with local and regional communities.

SANDOVAL COUNTY COLLABORATION SUMMIT

Your Facilitators

Theresa Archuleta has been an educator for the past twenty-three years. She taught for seven years and has served as a district and school administrator for sixteen. She was principal of Valle Vista Elementary School for twelve of those years. Her accomplishments as principal include the following: Valle Vista met Adequate Yearly Progress in 2008-2009; the Public Education Department recognized the school for raising achievement significantly for English Language Learners due to effective dual language and ESL programs. In addition, in 2010 Ms. Archuleta received the National Distinguished Principal Award. She currently serves as Principal/Bilingual and Special Education Director at Tierra Adentro of NM State Charter School.

Dr. Diego Gallegos is a native New Mexican. Dr. Gallegos recently retired from a thirty-nine year career in public education, culminating as an Assistant Superintendent with the Albuquerque Public Schools, where he led the district's student and community support services (health, mental health, family engagement and community schools), support to charter schools, Title IX coordinator, and leader of the district's Cultural Proficiency initiative.

Currently, Dr. Gallegos is a consultant to schools and businesses in strategic planning and organizational improvement. He is an executive leadership development coach to school superintendents, school boards, charter school governing councils, and charter school chief executive officers. Dr. Gallegos also provides lobbying services for charter schools and non-profit organizations.

Linda Jackson, a native of Ohio, offers a broad and diverse portfolio of education and experience. She worked for fourteen years at California State University, Bakersfield, before moving to Albuquerque in 1991, Linda spent the next two-plus decades working for non-profit organizations.

Through successful fundraising, grantwriting, direct service, program development and executive management, Ms. Jackson demonstrates her deep commitment to non-profit organizations. Such organizations included St. Martin's Hospitality Center, the New Mexico Symphony Orchestra, Very Special Arts and the Rio Grande Educational Collaborative. Over the past five years, Linda focused her efforts on providing services to senior citizens as Manager of the Barelmas Senior Center and as Director at the La Vida Llena Retirement Community, from which she recently retired.

Ms. Jackson received her undergraduate degree in Sociology and English from the University of New Mexico in 1994 and, in 2012, was awarded a Master's degree in Education (Adult Learning) from Western Governors University.

Dawn Reed founded Human Strategies, LLC, in 1995 with a vision of a consulting company dedicated to performance excellence. That experience, coupled with over 20 years as an Air Force officer, has provided Dawn diverse quality management experience. An accomplished trainer and facilitator, Dawn is proficient in all phases of Baldrige assessment, evaluation and feedback. She

has supported over 30 organizations in business, healthcare and education. Dawn and her associates specialize in strategic planning, process improvement, leadership development, customer and employee surveys, and teambuilding. Dawn serves as a Baldrige national examiner, and a lead examiner in the President's, Veteran's Affairs, and New Mexico quality award processes. Dawn also serves as a judge for the International Team Excellence Awards sponsored by the American Society of Quality. Human Strategies, LLC is a CCR-registered women-owned, service-disabled veteran-owned small business.

Michael Silva founded EnFrente Inc. in 2011. EnFrente assists clients in developing and managing strategic, cultural and structural changes within their organizations. Mike helps organizations align their plans, people and systems in order to gain a competitive edge. His catch line is "turning potential into performance"

Prior to forming EnFrente, Mike was the Director of Public Works for the Pueblo of Jemez. Mike led the turn around bringing the utility into compliance with EPA clean water standards, he rewrote the maintenance standards and was able to secure five awards from three different organizations including Large Water System of the Year and national recognition from Indian Health Service's national calendar.

Mike served as president of the Rio Grande Educational Collaborative 2000-2012, a non-profit educational services organization that he founded. He retired from Public Service Company of NM as Director of Corporate Quality in 2002. In addition to management experience he is a nationally recognized in quality management practices.

For additional information please contact:

Mike Silva – President

PO Box 44911

Rio Rancho, NM 87174

(505) 930-0446

mikesilva@en-frente.com

www.en-frente.com



ADDENDUM 1

MEDIA COVERAGE

ADDENDUM 1

MEDIA COVERAGE

First Collaboration Summit identifies key issues in five areas

Commissioner: We can find solutions

Albuquerque Journal 17 Oct 2015 BY ANTONIO SANCHEZ



Sandoval County Collaboration Summit participants write down their thoughts on what they believe to be the key county issues.

Finding common ground to address infrastructure, economic development and other challenges in Sandoval County keyed discussions at the first Sandoval County Collaboration Summit at Club Rio Rancho on Wednesday. More than 85 people, including Rio Rancho Mayor Gregg Hull, Bernalillo Mayor Jack Torres, U.S. Rep. Ben Ray Luján, D-N.M., and state Sen. Craig Brandt, R-Rio Rancho, attended the first-of-its-kind meeting.

The event was created by the Sandoval County Commission to bring together local government officials, state lawmakers and representatives of Indian tribes to identify common issues in Sandoval County and to begin jointly working toward solutions.

The session began with participants splitting into five groups, each tasked with identifying and discussing ideas regarding one of five topics: economic development, community health services and senior services, transportation, infrastructure, and criminal justice and public safety.

The groups were then asked to identify and present ideas about their given topic, writing their ideas on sticky notes. Members of each group then voted on the three issues considered most important to that topic.

Near the end of the summit, each group's facilitator, a private contractor affiliated with En Frente Inc., a management consultant that helped organize the group sessions, presented its findings.

Here's a recap of the three key issues identified for each topic:

Economic development: Workforce agility — the ability to create jobs and deliver community talent for new jobs — collaboration and addressing regulatory hurdles.

Health and senior services: Comprehensive financial and health assistance, senior services and mental health services.

Transportation: Infrastructure repairs, road maintenance and ensuring access to medical services in rural areas.

Criminal justice and public safety: Mental health, public safety funding and establishing a tie between juvenile crime, repeat offenders and crime prevention programs.

Infrastructure: Road repair, funding availability, and water supply and wastewater treatment.

En Frente will present a comprehensive report on the summit to the county at a later date.

Luján addressed the summit before the event wrapped up with a working lunch, saying infrastructure projects like Paseo del Volcan can not only help create jobs for the area, but also for the state. "This is a good project that, everything that I've seen thus far shows only positive signs of opportunity and growth," he said.

County Commissioner Glenn Walters said the summit's discussion regarding mental health treatment showed it is an issue the county should address.

"The biggest place where mental health actually is addressed is in our jails. Well, to incarcerate someone for a disease is not the right place to be," Walters said.

"What that also does, particularly for the smaller counties in New Mexico, it really

puts a burden on them because they don't have the clinical physician, the kinds of people to treat that."

The county commission addressed mental health earlier this year, passing a resolution sponsored by Walters in May. The resolution called on commissioners to join the National Association of Counties Stepping Up program, a national movement committed to reducing the number of incarcerated people with mental illness.

Walters, who helped push for the summit's creation, said the event was a great collaborative opportunity for the county. "To be able to bring people together to talk, to know each other, to be able to dialogue is a very important power," Walters said. "It's just getting people to the table to talk about the issues, find out where there's commonality, and where there's commonality, we can then find solutions

OUR VIEW: First 'Collaboration Summit' focuses on county challenges

Oct 11, 2015 Comments – Rio Rancho Observer

We'll watch with interest what unfolds during this week's first "Collaboration Summit," a forum created by Sandoval County to address and seek solutions to some of the major issues confronting communities across our part of the state. Organized at the request of the county commission, Congressional representatives and state lawmakers have been invited to join local government officials and representatives of the county's pueblo, Navajo and Jicarilla Apache communities for a meeting at Club Rio Rancho on Wednesday. More than 80 people representing 15 communities are expected to attend.

The agenda shows they'll tackle these topics: economic development, health and delivery of health and senior services, transportation, criminal justice and public safety, and infrastructure.

Given the county's diversity and that so much of it is rural, participants are likely to hear a broad range of opinions about what the county's priorities should be and what steps it should take to address them.

ADDENDUM 2

ATTENDEES



ECONOMIC DEVELOPMENT

- 1 Patrick Duran
 - 2 ~~James Roger Madalena~~
 - 3 Marian Jaramillo
 - 4 Suzanne Guy
 - 5 Lonnie Clayton
 - 6 ~~David Pine~~
 - 7 David Rico
 - 8 George Werito
 - 9 Jami Grindatto
 - 10 Brian Moore
 - 11 ~~Brian Brichford~~
 - 12 Terry McDermott
 - 13 John Woosley
 - 14 Bryan Farmer
 - 15 Glenn Walters
 - 16 Robert Wilson
 - 17 Dianne Maes
 - 18 Gilbert Gallegos
 - 19 Don Chapman
- Congressman Lujan's Office
~~State Representative~~
Councilor, Town of Bernalillo
Mayor, Town of Cochiti Lake
Mayor Pro Tem, City of Rio Rancho
~~Governor, Zia Pueblo~~
President, Torreon/Star Lake Chapter
President, Ojo Encino Chapter
President & CEO, Sandoval Economic Alliance
New Mexico Association of Counties
~~Rio Rancho Chamber of Commerce~~
USDA Rural Development
U. S. Small Business Administration
Small Business Development Center
Commissioner, Sandoval County
Mayor, Village of Jemez Springs
Business Development/Tourism Director, Sandoval County
Congresswoman Lujan Grisham's Office
Commissioner, Sandoval County



COMMUNITY HEALTH SERVICES & SENIOR SERVICES

- | | |
|------------------------------|---|
| 1 Mariana Padilla | Congresswoman Lujan Grisham's Office |
| 2 Barbara Romero | Congressman Pearce's Office |
| 3 Craig Brandt | State Senator |
| 4 Tina Dominguez | Councilor, Town of Bernalillo |
| 5 Suzette Walker | Trustee, Village of Jemez Springs |
| 6 Alan Plaza | Mayor Pro Tem, Town of Cochiti Lake |
| 7 Cheryl Everett | Councilor, City of Rio Rancho |
| 8 Joe Cayaditto, Jr. | Vice President, Torreon/Star Lake Chapter |
| 9 Unknown | Jicarilla Apache Nation |
| 10 Karl Reifsteck | Executive Officer, 13th Judicial District Court |
| 11 Lisa Contreras | Rio Rancho Chamber of Commerce |
| 12 Kerrie Hurd | U. S. Small Business Administration |
| 13 Darryl Madalena | Chairman, Sandoval County Commission |
| 14 Peggy Cote | Community Services Director, Sandoval County |
| 15 Al Casamento | Warden, Sandoval County Detention Center |
| 16 Kyriakos Pagonis | Federal Lobbyist, Sandoval County |
| 17 Dwayne Herrera | Lt. Governor, Cochiti Pueblo |



TRANSPORTATION

- 1 Abby Lewis
 - 2 ~~James Smith~~
 - 3 Mark Hatzenbuehler
 - 4 ~~Ronnie Sisneros~~
 - 5 David Valley
 - 6 Philip Gasteyer
 - 7 Chuck Wilkins
 - 8 ~~Aaron Cajero, Sr.~~
 - 9 ~~Robert Medina~~
 - 10 ~~Wally Toledo~~
 - 11 ~~Samuel Sage~~
 - 12 Dewey Cave
 - 13 Andrew Melendrez
 - 14 James Dominguez
 - 15 John O'Donnell
 - 16 Phillip Rios
 - 17 Leo Charley
 - 18 Stephanie Kean
- Senator Heinrich's Office
~~State Representative~~
Mayor, Village of Cuba
~~Councilor, Town of Bernalillo~~
Assembly Member, Town of Cochiti Lake
Councilor, Village of Corrales
Councilor, City of Rio Rancho
~~1st Lt. Governor, Jemez Pueblo~~
~~General Counsel, Zia Pueblo~~
~~Coordinator, Torreon/Star Lake Chapter~~
~~Coordinator, Counselor Chapter~~
Executive Director, MRCOG
Rio Rancho Chamber of Commerce
Vice Chairman, Sandoval County Commission
Federal Lobbyist, Sandoval County
Sandoval County Manager
Torreon/Star Lake Chapter
Congresswoman Lujan Grisham's Office



INFRASTRUCTURE

- 1 ~~David Williams~~ Carolyn Ice
 - 2 ~~Benny Shendo, Jr.~~ Eileen Shendo
 - 3 Jane Powdrell-Culbert
 - 4 Jack Torres
 - 5 Maria Rinaldi
 - 6 ~~Pamela Grider~~
 - 7 ~~Bill Riker~~
 - 8 Pat Clauser
 - 9 Gregg Hull
 - 10 Merrill Yazzie
 - 11 Raymond Loretto
 - 12 ~~Eric Ruiz~~
 - 13 ~~Troy Hunt~~
 - 14 ~~Jerry Nieto~~ Robert Grimes
 - 15 John Brenna
 - 16 John Antonio
 - 17 Brandon Velivis
 - 18 Leonard Tsosie
 - 19 ~~Don Chapman~~
- Senator Udall's Office
~~State Senator~~ / Senator's daughter
State Representative
Mayor, Town of Bernalillo
Capital Imp. Director/Interim Admin., Town of Bernalillo
~~Trustee, Village of Jemez Springs~~
~~Assembly Member, Town of Cochiti Lake~~
Mayor Pro Tem, Village of Corrales
Mayor, City of Rio Rancho
Public Works Director, Cochiti Pueblo
Governor, Jemez Pueblo
~~Lt. Governor, Zia Pueblo~~
~~Planner, Torreon/Star Lake Chapter~~
U. S. Army Corps of Engineer
Bureau of Land Management
BIA Southern Pueblos Agency
Ojo Encino Chapter
Council Delegate, Navajo Chapters
~~Commissioner, Sandoval County~~



CRIMINAL JUSTICE & PUBLIC SAFETY

- | | |
|---------------------------------------|--|
| 1 Bridget Condon | Congressman Pearce's Office |
| 2 John Sapien | State Senator |
| 3 Stephanie Garcia Richard | State Representative |
| 4 Gilbert Dominguez | Mayor Pro Tem, Village of Cuba |
| 5 Dale Prairie | Councilor, Town of Bernalillo |
| 6 Ida Fierro | Clerk, Town of Bernalillo |
| 7 Daniel White | Marshal, Village of San Ysidro |
| 8 Dave Ryan | Trustee, Village of Jemez Springs |
| 9 Sarah Stansell | Assembly Member, Town of Cochiti Lake |
| 10 Keith Riesberg | City Manager, City of Rio Rancho |
| 11 Dominic Gachupin | 2nd Lt. Governor, Jemez Pueblo |
| 12 Daniel Tso | Former Council Delegate, Torreon/Star Lake Chapter |
| 13 Louis McDonald | Chief Judge, 13th Judicial District Court |
| 14 Nora Scherzinger | Commissioner, Sandoval County |
| 15 James Maxon | Sandoval County Fire Chief |
| 16 Larry Horan | Lobbyist, Sandoval County |
| 17 Karl Wiese | Sandoval County Undersheriff |
| 18 Tanya Torres | Cochiti Pueblo |
| 19 Lydell Lewis | Cochiti Pueblo |

OTHER

- | | |
|------------------|------------------------------------|
| Joseph Casados | Congressman Lujan's Office |
| Joe Sierra | Sandoval Economic Alliance |
| John Avila | Administrator, Village of Corrales |
| Lawrence McClain | Sandoval County Probate Judge |

PUBLIC/MEDIA

18 registered